

Fig. 1

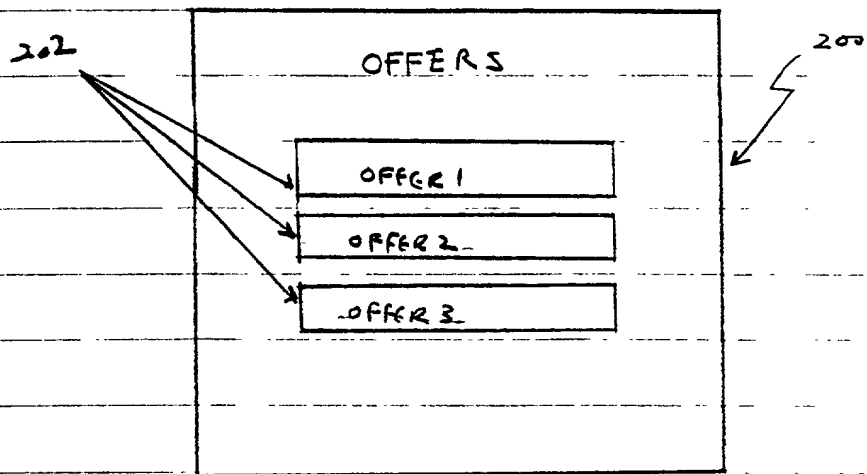


Fig. 2

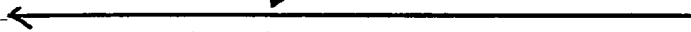
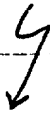


Seller



Customer

3.2



Ask for an offer

3.4



offer Package based  
on Revenue Management Policy

3.6



customer feedback

Fig. 3

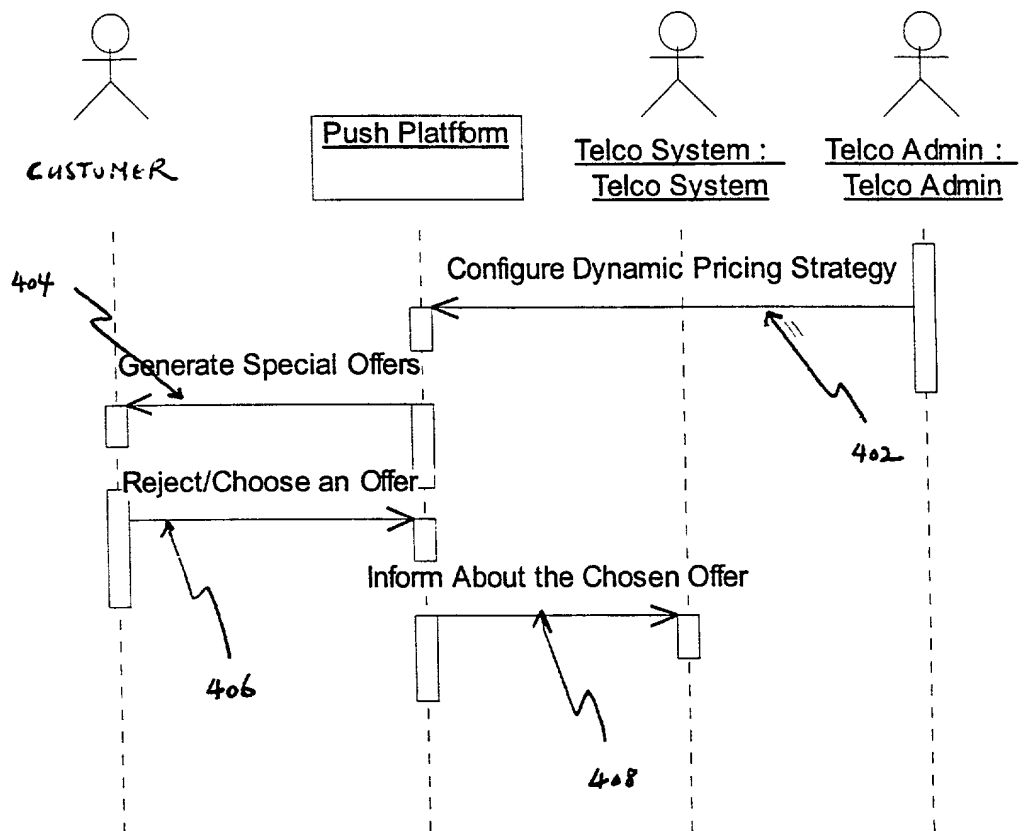


Fig. 4

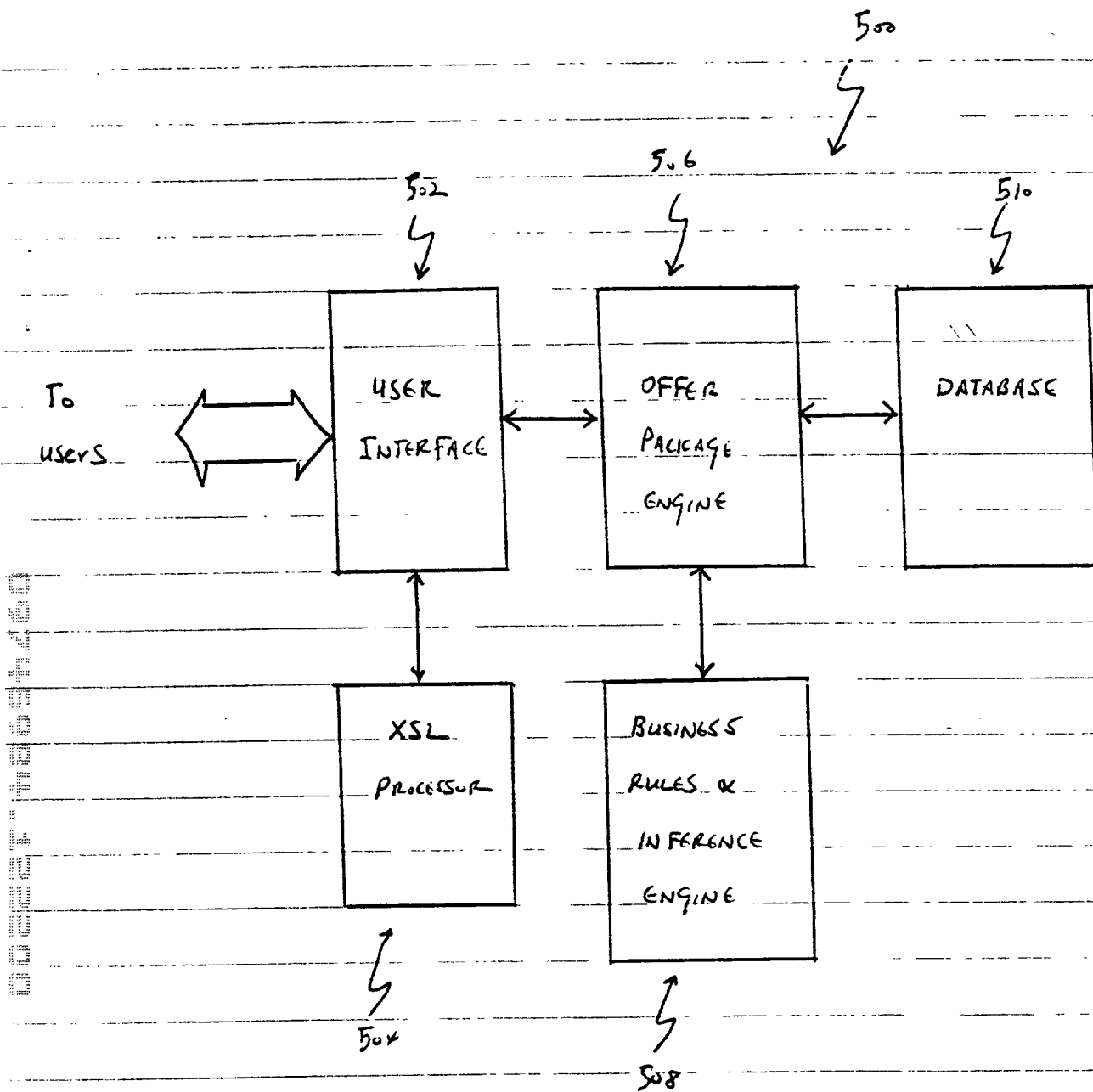
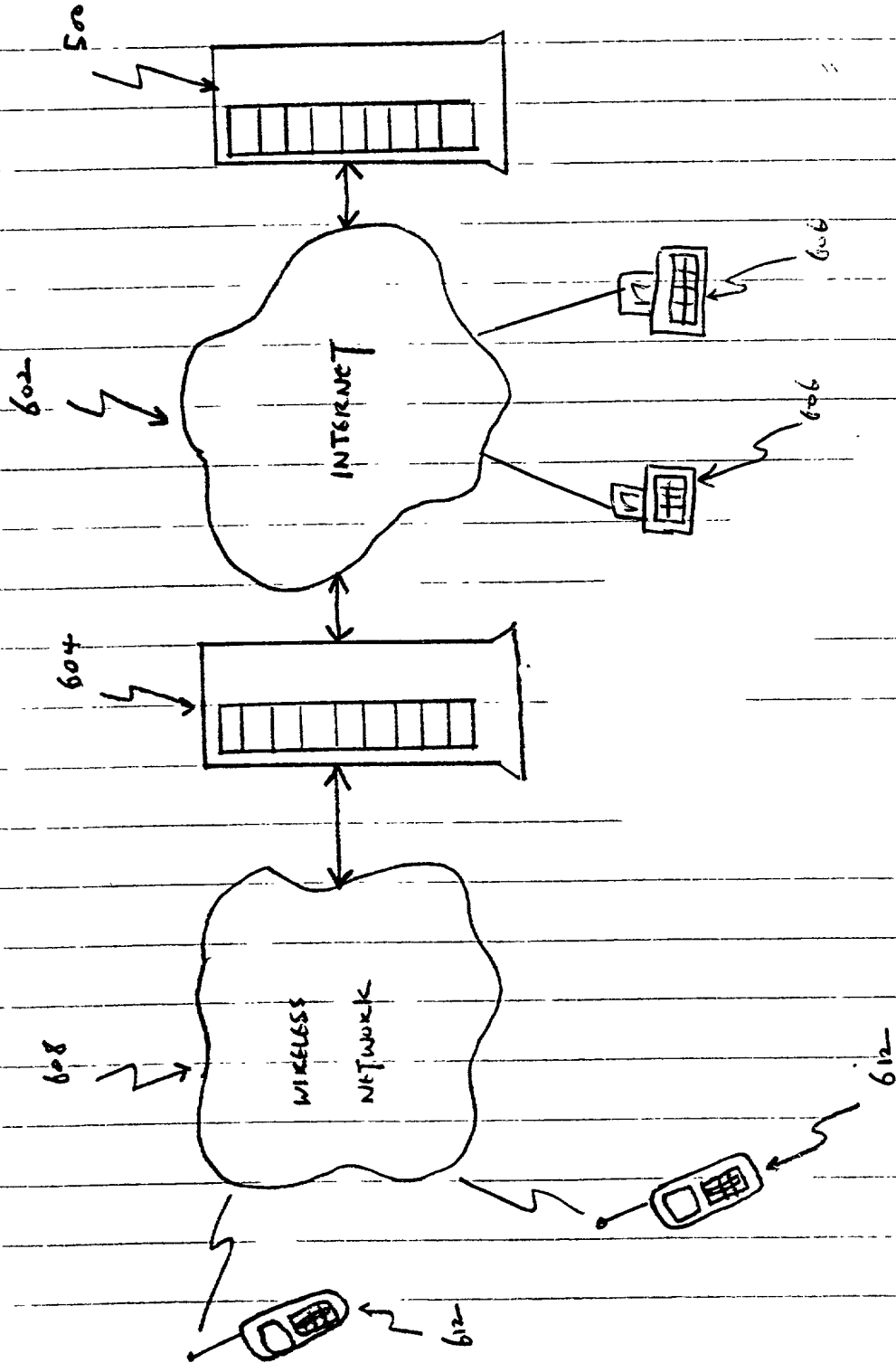


Fig. 5

FIG. 6



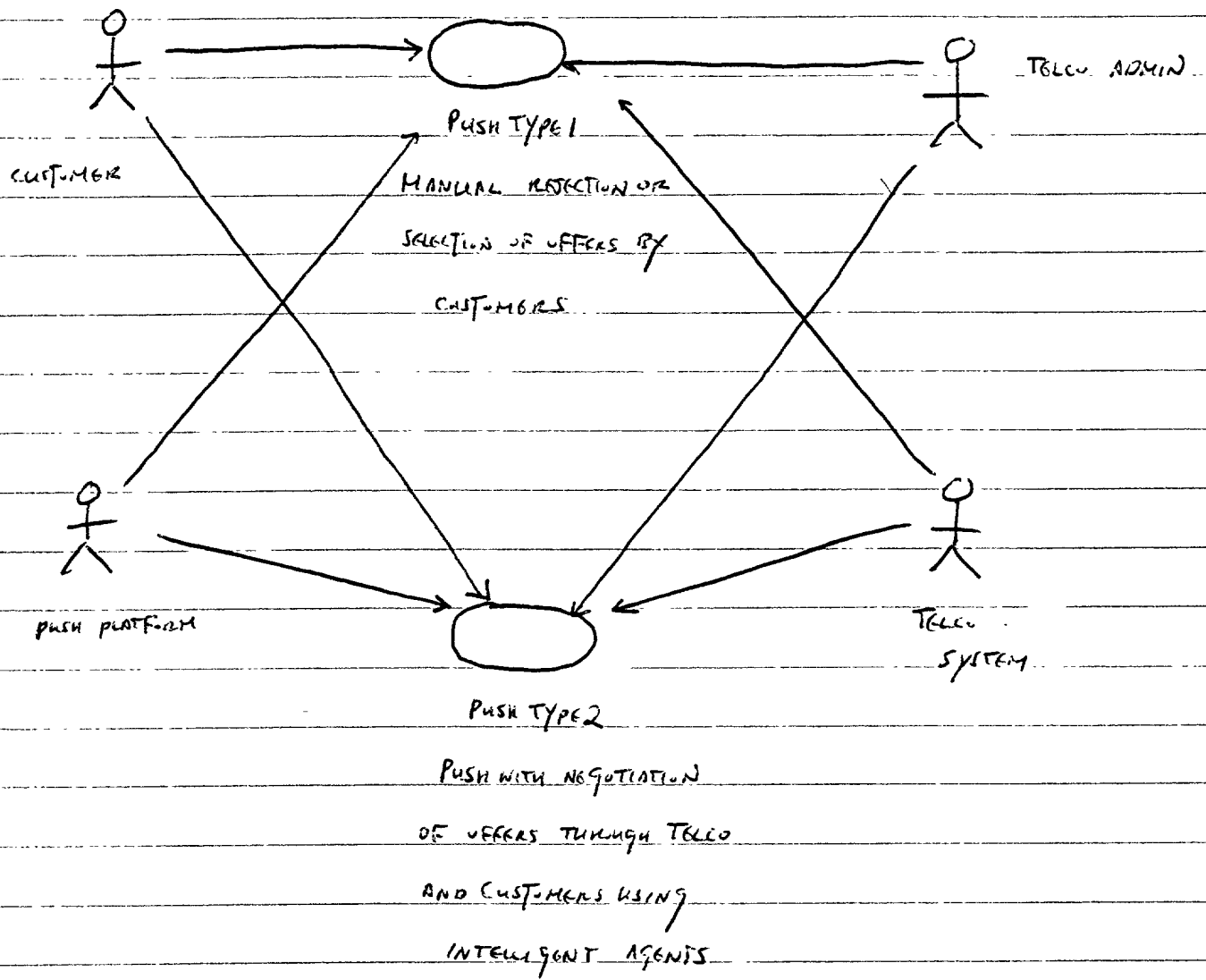


Fig. 9